



OXFAM

INVITATION TO TENDER

Tender Reference: TD 25/002/NRM

Tender Title: Tender for consultancy service to enhance the performance of government portals and digital platforms facilitating government–citizen interaction

Date: 07/11/2025

Dear Sirs/Madam,

Oxfam is a global movement of people who are fighting inequality to end poverty and injustice. Oxfam confederation currently has 21 member organizations working in 79 countries. We share a vision of a just and sustainable world. A world where people and the planet are at the center of our economy. Where women and girls live free from violence and discrimination. Where the climate crisis is contained. And where governance systems are inclusive and allow for those in power to be held to account.

Oxfam in Vietnam believes that a reduction in poverty, injustice, and inequality will occur through the interaction between active citizens, accountable states and responsible private sector, and that it is fundamental to Vietnam's development. Oxfam in Vietnam contributes to a shift from the current growth-based development model to a Human Economy that cares about People and the Planet.

All our work is led by our core [values](#): Empowerment, Accountability, Inclusiveness, Courage, Solidarity and Equality.

Our commitment to safeguarding

Oxfam is committed to preventing any type of unwanted behavior at work including sexual harassment, exploitation and abuse, lack of integrity and financial misconduct; and committed to promoting the welfare of children, young people and adults. Oxfam expects all staff and volunteers to share this commitment through our code of conduct. We place a high priority on ensuring that only those who share and demonstrate our values are recruited to work for us.

Oxfam are conducting a tender process within Vietnam and invites your submission of a Letter of Interest to Oxfam, within their requirements, for: **Tender for consultancy service to enhance the performance of government portals and digital platforms facilitating government–citizen interaction.**

The requirements are specified in the Tender Dossier.

Tender Dossier can be obtained by interested parties from:

Ms: Tran Sao Mai

Position: Programme Administrative Officer

Email: mai.transao@oxfam.org

Stichting Oxfam Novib

Address: 22 Le Dai Hanh street, Hai Ba Trung ward, Hanoi, Vietnam

Between 9 am-5pm (Hanoi time) Monday to Friday.

The deadline for submission of the offer is **09 December 2025 at 05.00 PM Hanoi city time upon conditions in the Tender Dossier.**

Date of opening tender (tentative): 11 December 2025 at 02.00 PM Oxfam office

Oxfam does not bind itself to award the tender to the lowest offer and reserves the right to accept the whole or part of the tender.

We look forward to receiving a Letter of Interest from you and thank you for your interest in our account.

Yours sincerely,

Stichting Oxfam Novib